# Is your OpenLab Informatics System Providing Maximum Value?

Unlock all of your OpenLab system's capabilities through workflow automation and custom software support using Agilent CrossLab informatics consulting services



The Agilent suite of tailored CrossLab informatics OpenLab consulting services is designed to help you enrich the OpenLab experience through workflow automation and system optimization. Regular system reviews provide a path to maximizing lab output and peace of mind. Choose the service that best fits your needs.

### Operational excellence consulting packages

Consulting flexibility with a dedicated support engineer and your choice of custom consulting sessions developed and tailored to your specific needs. The Agilent OpenLab operational excellence consulting services offered are:

Product	Description	Part Number
Last Mile Integration	<ul> <li>Tailored automation solutions for the OpenLab platform documented in an agreed statement of work (SoW). Options include:</li> <li>Programmed reports</li> <li>Custom calculations</li> <li>Workflow automation/user programs (SDK/API/scripts)</li> </ul>	R4688H
Software On-Demand Services (onsite only)	<ul> <li>Onsite support services for ad hoc requests with Agilent IES software solutions, documented in an SoW. Options include:         <ul> <li>Audit support</li> <li>Technical support</li> <li>Documentation assistance</li> <li>Patch installation</li> <li>Administrative or maintenance support</li> </ul> </li> <li>Entitlement allows onsite support anytime within 12 months of purchase</li> </ul>	R4689S

#### Resources for operational excellence

Partner with the Agilent CrossLab support team to overcome informatics challenges and achieve maximum productivity with your system. Our team of engineering experts harnesses its deep knowledge of Agilent software solutions and laboratory best practices to ensure you are equipped with the tools to enhance business performance.

### www.agilent.com

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# A complete remote/onsite consulting solution

Agilent Operations Excellence consulting services help maintain your time-to-value investment in Agilent informatics solutions.

A subject matter expert from the Agilent service team will help in achieving peak performance through consistent, outcome-driven practices in OpenLab systems.

To learn more, contact your local Agilent sales representative.

