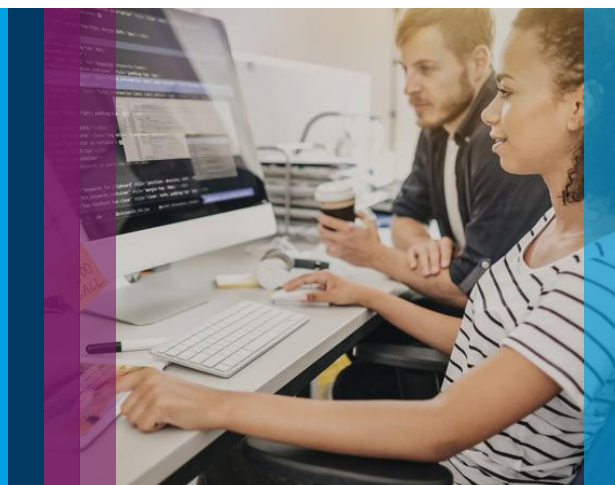


# Does Informatics System Reliability Keep You Awake at Night?

Ensure business continuity with Agilent CrossLab informatics consulting services specific to OpenLab system management



The Agilent suite of tailored CrossLab informatics OpenLab consulting services are designed to keep you up and running with proactive system reviews as well as a path to fast recovery should your system go down. Choose the service that best fits your needs.

## Business continuity consulting packages

Consulting flexibility with a dedicated support engineer and your choice of consulting sessions depending on your needs. The Agilent OpenLab business continuity consulting services offered are:

Product	Description	Part Number
OpenLab Preventive Maintenance	Services to review performance, optimization, backup strategy, and stability per server for the deployed solution in the OpenLab environment	R4690H
Backup Restore Service	Services to set up and test a Backup and Restore Plan (BRP) for a distributed OpenLab system	R4691H
Disaster Recovery Validation	<ul style="list-style-type: none"><li>Services for testing the Backup Restore Plan</li><li>Restores the server backup and tests/verifies the accuracy of the backup and turnaround time to restore one server</li></ul>	R4692H
Disaster Recovery Emergency	Services for restoring a single server from a known healthy backup in the event of a disaster	R4693H

## Resources for business continuity

Partner with the Agilent CrossLab support team to overcome informatics challenges and reduce the time it takes to return your system to full productivity. Our team of engineering experts harnesses its deep knowledge of Agilent software solutions and laboratory best practices to ensure you are battle ready should the need arise.

Agilent  
**CrossLab**

From Insight to Outcome



## A complete remote/onsite consulting solution

Agilent business continuity consulting services help maintain your time-to-value investment in Agilent informatics solutions.

A subject matter expert from the Agilent service team will engage with you and provide a consulting solution that ensures you are armed with the tools to maintain your OpenLab system with a high level of confidence.

**To learn more, contact your local Agilent sales representative.**

[www.agilent.com](http://www.agilent.com)

This information is subject to change without notice.

© Agilent Technologies, Inc. 2024  
Published in the USA, February 28, 2024  
5994-7200EN

 **Agilent**  
Trusted Answers